

**RFP FOR PROVISION OF CONTROL CENTRE SERVICES FOR TRAFFIC SURVEY ON HIGHWAYS dated 16.08.2017**

S.No.	Reference (Clause)	Details of Queries		Response	
1	Tender Fee & Earnest Money Deposit	Tender fee of 5,000/-	EMD of 5,00,000/-	Will The Firms registered with MSME registration be exempted from the payment of the Tender fee and EMD as per the guidelines of The National Small Industries Corporation? - Kindly clarify	As per RFP
2	Chapter 3.2.3	The Bidder should have experience of setting up/ operation / maintenance of control center for Infra development sector project for a period of atleast 5 years.		Request to consider the contract of 5 years or more than five years instead of project for a period of atleast 5 years.	As per RFP
3	Chapter 3.2.3	The control center should have involved a large scale IT System involving aggregation of data from multiple agencies		Request to consider Control center experience of data from multiple location of single agency.	As per RFP
4	Chapter 3.2.6 Point (v)	The Eligibility / experience of each partner of JV or Consortium shall be considered in proportion to their stake in JV / Consortium		We Request to consider the Experience of Lead Partner (more than 50% stake) of JV or consortium & Eligibility of other partner (more than 26% stake) of JV or consortium will be considered jointly instead of the proportion of stake.	As per RFP
5	Chapter 5.2 Point (iv)	Validation of traffic survey data shall be conducted on Random Sampling basis		Kindly clarify the Min. and Max. sampling time in terms of hours to be validated out of each location 24x7 data	As per RFP
6	Chapter 5.8	Experience of Traffic Expert / Team leader should be graduate in relevant field of Engineering with minimum 15 years of experience out of which minimum 10 years in traffic survey / analysis		Request you to consider the experience of Traffic Expert of lesser period instead of 10 Years in traffic survey as reports generation from the data collected will not require very high level expertise.	As per RFP
7	3.2.6 Consortium	(i) maximum number of partners in the JV or Consortium shall be two;		We recommend following changes to this clause : (i) maximum number of partners in the JV or Consortium shall be three	As per RFP
8	5.7 SYSTEM REQUIREMENTS	5.7.4 Service Provider shall ensure security of traffic survey data during the contract period. Also, shall have data backup and disaster recovery mechanism as per best industry practices.		RFP does not clearly states at what level disaster recovery mechanism will work , will this be on premises or on cloud based	It shall be on Cloud based
9	5.9.4 The Service Provider shall adhere to following time lines for activities	i. Commencement of the Control center after formal "Instruction for Commencement of Services." - 30 Calendar Days		We recommend following changes to this clause : i. Commencement of the Control center after formal "Instruction for Commencement of Services." - 60 Calendar Days	As per RFP

10	3.2 ELIGIBILITY CRITERIA	The bidder should have experience of setting up/ operation / maintenance of Control Centre for infra development sector projects for a period of atleast 5 years. The control centre should have involved a large scale IT system involving aggregation of data from multiple agencies. The scope of the control should include processing, analyzing and validating the data uploaded.	<p>a. We suggest following changes to this clause : The bidder should have experience of setting up/ operation / maintenance of Control Centre for infra development sector projects in last 5 years. The control centre should have involved a large scale IT system involving aggregation of data from multiple feed points. The scope of the control should include processing, analyzing and validating the data uploaded. Data can be from legacy systems or network management system or surveillance feed.</p> <p>b. Please allow under/partially completed project Copy of Work Orders / Completion Certificate / phased completion certificate as proof of required condition for this clause</p> <p>c. Project value is not mentioned for evaluation</p>	As per RFP
11	3.2.6 Consortium	<p>(iv) the stakes of the Lead Partner in the JV or Consortium should be more than fifty percent (50%);</p> <p>(v) the eligibility/ experience of each partner of JV or Consortium shall be considered in proportion to their stakes in the JV/ Consortium; and</p> <p>(vi) the eligibility/ experience of any partner of JV or Consortium shall be considered only if the partner is proposed to have at least twenty six Percent (26%) stakes in the JV/Consortium.</p>	We understand from the above RFP clause that the consortium partners can pool their experience (provided each partner has minimum 26% contribution) and the aggregate experience of the consortium partners will be considered for evaluation e.g. The RFP requires that the bidder must have experience of having successfully executed Single work of INR 5 crores or above during last 5 financial years. So if the bidder having one consortium partner with 50% contribution each wants to bid for the project then to fulfil the above mentioned requirement the experience of each partner (Lead Bidder & consortium partner) having executed a similar order of 2.5 crores or above each will be considered & accepted as complied	As per RFP
12	5.7 SYSTEM REQUIREMENTS	5.7.3 IHMCL will only provide the space for Control Centre. Control Centre service provider shall make his own arrangements for hardware, power supply, telecom, internet bandwidth, air conditioning, furniture, storage racks, furnishing etc.	<p>As space will be made available from IHMCL for setting up of control centre , hence we recommend arrangement of power supply should be in scope of IHMCL and vendor should be kept out of this scope.</p> <p>Please provide Control Centre Room Size for estimates</p>	As per RFP
13	5.8 STAFFING REQUIREMENTS	5.8.1 The Service Provider shall deploy one Traffic Expert / Team Leader, who should be employed with the firm whose CV shall be approved by IHMCL. The Traffic Expert / Team Leader shall be overall in-charge of Control Centre and shall interact with IHMCL with reference to traffic survey reports and analysis. He should be Graduate in relevant field of Engineering with minimum 15 years of experience out of which minimum 10 years in traffic survey/analysis.	Service provider should be allowed to hire Traffic expert as consultant or subcontractor after winning of contract as per experience required by IHMCL	As per RFP