

**Corrigendum -1**

**Sub:RFP For Consultancy Services For Unique Helpline For Road Users On National Highways**

<b>Sr. No.</b>	<b>Reference</b>	<b>Existing Text in the RFP</b>	<b>To be read as</b>
1	Section-3 Clause 3.7.2	Pre-Bid meeting will be held at IHMCL, 2ndFloor, MTNL Building, Sector 19, Dwarka, New Delhi-110075 on 21.11.2014 at11.00 am	Pre-Bid meeting will be held at IHMCL, 2 <sup>nd</sup> Floor, MTNL Building , Sec-19. Dwarka , New Delhi-110075 <b><u>on 21.11.2014 at 16.00 pm.</u></b>
2	Section-6	Form No. 6.1	To be read as Form Attached

Attached:  
Form No. 6.1

**Financial Bid Submission Form**  
(To be submitted on letterhead of the Bidder)

To  
The Chief Executive Officer,  
Indian Highways Management Company Ltd. (IHMCL),  
2<sup>nd</sup> Floor, MTNL Building,  
Sector 19, Dwarka  
New Delhi-110 075

**Subject: Financial Bid for CONSULTANCY SERVICES FOR “UNIQUE HELPLINE FOR ROAD USERS ON NATIONAL HIGHWAYS”**

Dear Sir,

I/We, the undersigned having examined the above referred RFP including addendum thereof and, hereby offer to submit our bid to undertake the subject assignment with scope of work mentioned in the said RFP Document with quarterly payments as under:

Pricing Component	Lowest Rate for providing services for five years. (in Rs.)
<i>Charges for providing Consultancy services to IHMCL In establishment, operationalisation and monitoring of 24*7 Helpline Call Centre services for Road Users. (Inbound and Outbound)</i>	<i>(In Figures)</i>
	<i>(In Words)</i>

1. I/We hereby confirm that the quoted rates include all the charges payable in full compliance to the Scope of Work and other terms specified in the RFP document. No additional charges have been envisaged. I/We also understand that apart from quarterly payments against the services provided to IHMCL in compliance to the prescribed scope of work, IHMCL is not liable to make any other payments whatsoever.
2. I/We do hereby confirm that my/ our bid price includes all statutory taxes/ levies but excluding service tax. Service tax shall be reimbursed separately on proof of payment.
3. I/We also declare that any tax, surcharge on tax and / or any other levies, if altered in future and payable under the law, the same shall be borne by me/ us.
4. This bid is **valid** for a period of **120 calendar days** from the bid due date.
5. I/We understand that the applicable service tax shall be reimbursed by IHMCL separately on production of proof of payment;
6. I/We understand that the applicable TDS will be deducted against payments as per Applicable Law.
7. In case of any difference in figures and words, the amount mentioned in words will prevail.

Yours sincerely,

Name .....

Designation/ Title of the Authorized Signatory.....

**(Company's Seal)**

**Notes:**

The financial evaluation shall be based on the above Financial Bid..

The payment to the bidder shall be limited to the actual connect minutes based on above rates (subject to deduction pertaining to penalty, if any).